

Alliance

Affordable quality · Proven reliability · Since 2006

ALLIANCE AIRCONDITIONING WARRANTY CARD

**36 MONTH LIMITED WARRANTY ON UNIT
60 MONTH LIMITED WARRANTY ON COMPRESSOR**
(ON MACHINES UP TO 60 000 BTU)

PLEASE READ CAREFULLY BEFORE FILLING IN AND STORING IN A SAFE PLACE

Terms of our comprehensive Warranty are as follows:

1. Subject to the stated terms and conditions, warranty is given to the purchaser in respect of the Alliance Airconditioner, Model No and Serial No. as listed on the back of this card for 36 months on the unit and 60 months on the compressor, from date of installation. This warranty is subject to servicing being maintained in line with the servicing standard as set out in the schedule on the back of this warranty card. Should the equipment not be serviced as per the schedule, this warranty will become null and void.
2. This warranty covers defects caused by original manufacturing faults, defective manufacturing assembly, or faulty material. It does not cover defects as a result of incorrect installation, but is a parts only warranty and excludes labour costs. It also does not extend to repairs, replacement of parts, maintenance or service necessitated by normal wear and tear, incorrect operation, failure to properly maintain, improper cleaning methods, infestation by insects or vermin, maltreatment of the product, misuse, connection to an incorrect voltage, power surges, damage caused by lightning, accidents, flooding, fire, Acts of God, public disturbances, accidental damage, rust and corrosion, work carried out by persons other than an authorised Alliance dealer, or being incorrectly sized for the application required, according to authorised dealer's recommendations. In cases of dispute, repairs, replacement of spare parts, maintenance and service shall be deemed to be beyond the scope of this warranty unless the purchaser is able to prove to the contrary.
3. During the period of the warranty, faults covered by the warranty will be repaired as per the schedule by the installing dealer (or other authorised Alliance dealer), with only the cost of the parts covered. These will be supplied by the relevant Alliance Service Centre.
4. Alliance shall not be responsible, without limitation, for any charges for dismantling or reassembling the airconditioner for repair, any transportation or storage expenses, injury to persons or property, work stoppage, impairment of other goods, breach of contract, negligence or other such action as may be deemed or alleged to be cause of a loss or damage to buyer, its agents or customers.
5. This warranty will lapse if any repairs are carried out by any dealer other than any dealer authorised by Alliance. An authorised dealer is a company that deals with Fourways Airconditioning. The warranty will also lapse if any unauthorised alteration to this warranty card is effected.
6. This warranty is not transferable. It is valid only for the original purchaser of the Product. This purchaser will be the person who owns the machine once installation is completed.
7. Any repairs carried out under this warranty will not extend the period of the warranty in any way.
8. Neither Alliance nor authorised Alliance service agents shall be responsible at any time during or after the period of this warranty for any loss or damage of whatsoever nature, whether general, special or consequential which may be caused or sustained by the purchaser, whether arising from, connected with or relating to any defect, fault or lack in the Product, whether such inability is complete or partial.
9. This warranty replaces all common law and other rights or remedies which may otherwise be available to the purchaser.
10. Should repairs become necessary DURING THE WARRANTY PERIOD, please phone the installation dealer as noted on the back of this warranty card.

For any repairs after the warranty period is over, contact your nearest authorised Alliance Dealer.

PLEASE COMPLETE AND STORE IN A SAFE PLACE

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Customer Name:

Customer Address:

Indoor Model No: Indoor Serial No:

Outdoor Model No: Outdoor Serial No:

Company Name of Installer: Date:

Name of installer: Tel. Number:

WARRANTY:

Period:	Covered
First 36 Months	Parts Only
First 60 Months	Compressor Part Only

TERMS AND CONDITIONS OF WARRANTY:

1. This warranty is applicable only to the original purchaser and to units serviced by an authorised Alliance dealer.
2. This warranty is **only valid if the unit is serviced every year** as per the schedule below (or more frequently as advised by authorised Alliance installer).
3. Equipment must be serviced by an authorised Alliance dealer.
4. Should the equipment be installed in very dusty or dirty environments, servicing should be done every three months (or a minimum of twice a year depending on environment). The installing dealer will advise you as to the servicing intervals required, and may contact the Alliance distributor to get advice on this.
5. **For export:** Warranty applicable on a parts basis only, for collection in South Africa.

SERVICE SCHEDULE:

- Clean indoor coil
- Clean outdoor coil (High Pressure Washer)
- Check indoor and outdoor fan motors
- Check fan blades for damage / out of balance
- Check all electrical connections
- Check for oil spots on refrigerant piping
- Check & clean condensate drains
- Clean filters
- Check cooling operation
- Check heating operation (if applicable)
- Check refrigerant pressures
- Check running current
- Measure on & off coil temperatures (outdoor & indoor)
- Clean unit cabinets

Service No	Date	Technician Name	Technician Sign
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

By signing this service record the authorised Alliance dealer technician confirms that the service has been carried out and that the unit is in a satisfactory working condition and performing to specification